

# Discrimination is Against the Law

Crescent City Surgical Centre complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Crescent City Surgical Centre does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide free aids and services to people with disabilities to communicate effectively with us, such as:

qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats).

We provide free language services to people whose primary language is not English, such as: qualified interpreters, information written in other languages. If you need these services, contact the Chief Nursing Officer or Charge Nurse.

If you believe that Crescent City Surgical Centre has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Chief Nursing Officer, 3017 Galleria Drive, Metairie, LA 70001, 504-830-2436. You can file a grievance in person or by mail, or phone.

If you need help filing a grievance, the Chief Nursing Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Español, (Spanish):** Atención: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-723-6288. (TTY: 504-388-0411)

**Français (French):** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-723-6288. (TTY: 504-388-0411)

**Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-723-6288. (TTY: 504-388-0411)

**繁體中文 (Chinese):** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-844-723-6288. (TTY: 504-388-0411)

**العربية (Arabic):** ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-844-723-6288. (TTY: 504-388-0411)

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**Tagalog (Tagalog/Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-723-6288. (TTY: 504-388-0411)

**한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-723-6288 (TTY: 504-388-0411) 번으로 전화해 주십시오.

**Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-844-723-6288. (TTY: 504-388-0411)

**ພາສາລາວ (Lao):** ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີ ພ້ອມໃຫ້ທ່ານ. ໂທສ 1-844-723-6288. (TTY: 504-388-0411)

**日本語 (Japanese):** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-844-723-6288. (TTY: 504-388-0411) まで、お電話にてご連絡ください。

**اُردُو (Urdu):** خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-844-723-6288. (TTY: 504-388-0411)

**Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-723-6288. (TTY: 504-388-0411)

**فارسی (Farsi):** توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما تماس بگیرد. 1-844-723-6288 (TTY: 504-388-0411) فراهم می باشد. با

**Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-723-6288 (телетайп: 504-388-0411).

**ภาษาไทย (Thai):** เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-844-723-6288 (TTY: 504-388-0411).